

6-22-07

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

REPLY TO OFFICE ACTION DATED 03/21/2007

Atty. Docket No.
VIGN1460-1

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|-----------------------------------------------------------------------|-----------------------------------|
| Applicant John C. Artz et al. | |
| Application Number 10/616,107 | Date Filed July 9, 2003 |
| Title System and Method of Associating Events with Requests | |
| Group Art Unit 2155 | Examiner Duong, Oanh L. |
| Confirmation Number: 1669 | |

Certificate of Mailing Under 37 C.F.R. §1.10

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as Express Mail No. **EV679279308US** in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22312-1450 on **June 21, 2007**.

Signature

Printed Name

Dear Sir:

In response to the Official Action mailed March 21, 2007, Applicant respectfully requests the Examiner reconsider the rejections of the Claims in view of this reply.